



P.O. Box 1842  
Statesville, NC 28687  
Phone: 800-824-6626  
Fax: 800-624-5536  
marketing-tfg@kewaunee.com  
www.kewaunee.com

## Lifetime Warranty

Kewaunee Scientific Corporation Technical Furniture Group warrants Kewaunee branded products, (excluding SturdiKwik products) manufactured by the Technical Furniture Group, to be free from defects in materials and workmanship (normal wear and tear excepted), for as long as the original user owns the product, except as provided below. Kewaunee Scientific Corporation, at its option, will repair or replace with comparable product, free of charge, any product, part, or component manufactured after February 28, 1998, which fails under normal use as a result of such defect.

Natural variation occurring in wood or other materials will not be considered defects; and Kewaunee Scientific Corporation does not warrant the color-fastness or matching of colors, grains, or textures of such materials. This warranty does not apply to: damage caused by the carrier; modifications of the product; attachments to the product not approved by Kewaunee Scientific Corporation; non-standard materials selected by and used at the request of a user; and products that were not installed, used or maintained in accordance with product instructions and warnings. To the extent seating products are used in the manner that exceed the equivalent of a single forty (40) hour work week, the applicable warranty period will be reduced in a pro-rata manner.

This warranty has the following exceptions: electrical components are warranted for twelve years from date of sale; lamps and ballasts are not warranted; high-wear parts such as glides, drawer slides, pneumatic cylinders, casters, polymer-based components, user-adjustable worksurface mechanisms are warranted for five years from the date of sale; seating control mechanisms are warranted for ten years from date of sale; fabrics, foam and other covering materials are warranted for three years from date of sale. This warranty has a 1 (one) year warranty only on Lift Mechanisms, Control Boxes, Actuators and Electrical components.

THERE ARE NO IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE.

Kewaunee Scientific Corporation's sole obligation and the user's exclusive remedy under this warranty shall be limited to the repair or replacement, at Kewaunee Scientific Corporation's sole discretion and cost, of products or components. In no event shall Kewaunee Scientific Corporation be responsible for consequential or incidental damages arising out of a claim of defective product.

To obtain service under this warranty:

1. Contact the dealer or agent from whom the product was purchased within 30 days of discovery of the defect. You must provide a reasonable opportunity for inspection and investigation of claim, prior to any repairs or alterations to the product.
2. The dealer or agent will gather all pertinent information regarding the claim, including proof of purchase (copy of purchaser's invoice or purchasing receipt) and correct model from defective product and contact a Customer Service representative to ensure product is under warranty.
3. If under warranty, the Customer Service representative of other Company representative will decide whether to provide replacement parts to repair the product or replace the product.
4. Consent of Kewaunee Scientific Corporation must be obtained before any warranty work is performed.

This warranty does not cover ordinary maintenance, wear and tear, abuse, improper use (including repairs or attempted repairs other than by Kewaunee Scientific Corporation or its authorized representative). This warranty covers the original purchase of new product used for normal commercial use only when installed and used as specified and does not apply to product used for personal or household use, or product used for rental purposes.